## De Montfort University QAA Higher Education Review, April 2015: action plan in response to outcomes

Review outcome	Action to be taken	Progress	
Recommendations			
Update written agreements with collaborative partners to accurately define responsibilities for making admissions decisions (report para 2.20)  Deadline: Oct 2015	<ul> <li>All contracts for academic partnerships to be reviewed by the Educational Partnerships team in consultation with legal services to check whether they accurately reflect responsibilities for admissions decisions.</li> <li>All contracts that need to be updated to be amended and discussed with partner institutions</li> <li>All revised contracts to be signed (Oct 2015)</li> </ul>	The contracts for academic partnerships have been reviewed and a clause has been added in. In addition, partner-specific roles and responsibilities have been incorporated into the Service Level Agreement (SLA) which sits as a schedule to the contract.	
Ensure that the annual monitoring process for programmes confirms explicitly whether or not academic standards are being maintained (report para 1.44)  Deadline: June 2016	<ul> <li>Programme Enhancement Plan templates and guidance to be reviewed and revised to include an explicit reference to academic standards</li> <li>Revised template and guidance to be presented to first Academic Quality Committee meeting in 2015/16</li> </ul>	The Programme Management Board (PMB) and faculty summary templates have been updated to include a dedicated section to record any potential risks to academic standards. By signing the form, PMB chairs and faculty Heads of Quality are confirming that academic standards are being maintained. The revised templates were approved by AQC Chair's action in order to allow their use for 2015/16.	
Ensure that the personal tutoring system achieves its stated objectives (report para 2.41)  Deadline: June 2016	<ul> <li>A review of the implementation of the Principles of Personal Tutoring to be undertaken, informed by student feedback.</li> <li>A process for the annual review of personal tutoring to be put in place as part of the transition of the project to business as usual in 2015/16.</li> <li>PVC Deans to review the staff:student ratios for personal tutor allocations.</li> <li>The Associate Director Teaching and Learning is leading a data analytics project which will provide a tool for personal tutoring.</li> </ul>	The Personal Tutor Development Group has been put in place to oversee the implementation of the	

theme for 2015/16 was personal tutoring. This provided insight into student and staff feedback and the actions being taken to further develop and enhance personal tutoring at programme level.

Student feedback on personal tutoring has been sought through a number of routes, including through the National Student Survey (NSS), UK Engagement Survey (

## **Affirmations**

The steps being taken to record and monitor formally the training and development undertaken by staff involved in the admission of students (report para 2.19)

- Work will continue to further develop the recording of training for professional services admissions staff.
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	continue in 2016/17 to ensure that
	the changes that have been implemented are embedded.

## **Good practice**

The extent to which the consideration of equality and diversity is explicitly embedded in curriculum design and delivery (report para 2.7)

The effective deployment of Teaching Fellows in developing University strategies and delivering enhancement initiatives (report para 2.31)

- It is intended to further embed the consideration of equality and diversity in curriculum development and review processes. The principal means of achieving this will be through the Universal Design for Learning and Teaching (UDL) project, which requires further consideration of the way in which equality and diversity matters are considered in relation to teaching, learning and assessment and will ensure that measures are implemented in 2015/16 in preparation for 2016/17.
- There is potential for the Teacher Fellow network to be used to further embed and disseminate good practice in relation to equality and diversity and this will be explored as the UDL project progresses.
- The university will continue to encourage staff to apply for Teaching Fellowships and National Teaching Fellowships and will continue to use this group to provide input to the development and implementation of teaching and learning strategies.
- Teaching Fellowships will be strengthened through the tie-in to HEA recognition through Define, the university's learning and teaching recognition scheme.
- The job description for the DMU Teaching Fellowships will be reviewed and refreshed to reflect best practice.

The audit and review of all DMU curricula against the key principles of UDL has been undertaken by academic staff. As a result, curriculum changes to further embed UDL elements is being undertaken through the faculty Development and Review Committees (DARCs) for implementation in 2016/17.

The Teacher Fellows (TFs) are used as critical friends for a wide range of learning and teaching initiatives; for example, TFs have been consulted on the new Teaching Enhancement Scheme and a number have secured secondment roles associated with this. TFs also played an important role in developments in relation to UDL.

The application process for DMU TFs

The #DMUglobal programme, which provides an international experience for students and enhances student employability (report para 4.8)

- The aim is to steadily increase the number of students who undertake #DMUglobal experiences. Targets have been increased to 1000 UK and 2000 overseas for 15/16.
- The university will continue to offer bursaries to students undertaking #DMUglobal experiences and will regularly review how the funding should be distributed to ensure a wide range of accessible and valuable experiences for students
- The university aims to expand the types of opportunities offered to students; this will include greater emphasis on international exchanges, engagement of De Montfort Students' Union (DSU) sports clubs, work-based learning placements and UK experiences such as the re-establishment of languages provision.
- The university will continue the work to further embed #DMUglobal experiences in the curriculum.

By May 2016, 1830 students have been accepted or have taken part in overseas experiences, with a total expected number by the end of the academic year to be 2000.

#DMUglobal introduced 'Additional/Hardship funding' where students in need can apply for extra support and in total 15 students received this. Moreover, double bursaries have been offered to students to encourage participation in summer schools with partner universities overseas. This has seen an increase in applications from 20 in 2014/15, to 120 for 2015/16.

The range of opportunities on offer has been expanded and 14 DSU sports clubs and societies supported to organise overseas opportunities in 2015/16. These have included sports team volunteering and competing overseas such as: cricket in Barbados and netball in St. Lucia. In total, over 150 students will have engaged in #DMUglobal through their societies. On-campus, language taster classes have been offered at three different times throughout the year with almost 200 students participating. The new project to train students as TEFL teachers in June 2016 has been a great success with 105 applications for just 40 places, which have all

been filled.

#DMUglobal continues to be embedded into the curriculum and all UG programmes will have an internatio